



November 18, 2021

To All Babcock Ranch Water Utilities Customers:

Babcock Ranch Water Utilities operated by Town & Country Utilities is required to collect and laboratory test raw well water (prior to treatment) every month. In October, raw water well samples collected passed the laboratory analysis. However, it was discovered a few days ago that the samples taken in October exceed the maximum time between sample collection and subsequent laboratory testing by approximately three (3) hours. Therefore, these samples were deemed by the regulatory agency as not valid. These raw water samples were collected prior to any required water treatment processes. All treated water samples taken during the month of October were valid and passed all analysis testing. With that stated, the Florida State regulations require utilities to disclose this event by issuing the accompanying notification letter.

Should you have any questions on this matter, please contact via Email utilitiescustomerservice@babcockranchcommunityisd.com

Jon Meyer

Town and Country Utilities
Director

Important Information About Your Drinking Water

Town & Country Utility Drinking Water Plant

SITUATION

Department records indicate that the Town & Country Utility public drinking water system violated Rule 62-550.828, Florida Administrative Code (F.A.C.), by failing to submit valid raw water Bacteriological assessment sample results for the month of October 2021. Although our water system collected one raw water sample from each of our three wells on October 6, 2021, the samples results were not considered valid because the samples were analyzed 3 (three) hours past the deadline from the time they were collected. This is considered a set of monitoring violations which now requires our water system to perform public notice in accordance with Rule 62-560.410, F.A.C. Although this violation is not an emergency nor requires any action by you, as our customers, you have a right to know what happened and what we did to correct the situation.

HEALTH EFFECTS

We are required to monitor your drinking water for specific contaminants. The results of this monitoring are an indicator of whether or not your drinking water meets health standards. During the month of October 2021, we did not perform valid bacteriological monitoring timely on our wells, and therefore cannot be sure of the microbiological quality of the wells during that period of time.

WHAT SHOULD CUSTOMERS DO?

There is nothing you need to do. You do not need to boil your water or take other corrective actions. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

WHAT IS BEING DONE ?

Although we failed to provide the Department with valid raw water bacteriological sample results for the month of October 2021, we did collect 4 fully treated water

distribution samples on October 6, 2021. We also last collected raw water samples from each of our raw wells on September 16, 2021. Since the laboratory analyses results for all of the above-referenced samples indicated the absence of coliform bacteria, (and passed the analysis)

CUSTOMERS NEED NOT TAKE ANY ACTION OR SEEK AN ALTERNATE WATER SUPPLY.

ADDITIONAL INFORMATION

For more information please contact Jon Meyer at 941-235-6900

(Name) (Telephone Number)

or contact Patty Baron of the Department of Environmental Protection's Potable Water compliance/enforcement Section at Patty.Baron@FloridaDEP.gov

Please share this information with all the other people who drink this water, especially those who may not have

received this notice directly. You can do this by distributing copies by hand or mail.